

300 Carlsbad Village Dr. #410 Carlsbad, CA 92008 USA
 USA: 877-252-3598 Intl: +1-760-230-8045
 fax: +1-760-683-6664 support@eaglelight.com



EagleLight Return Form **Order #** _____

Please complete the portion below and include it in your return package

- Reason for return or exchange:**
- | | | |
|---|--|---|
| <input type="checkbox"/> Changed my mind | <input type="checkbox"/> Did not order this item/wrong item received | <input type="checkbox"/> Duplicate shipment |
| <input type="checkbox"/> Item(s) look different on site | <input type="checkbox"/> Item was damaged in shipping | <input type="checkbox"/> Defective |
| <input type="checkbox"/> Quality of merchandise not as expected | | |

How would you like us to resolve this matter? Please place A, B, or C in the appropriate column below:
A. Please exchange for the same item. **B.** Please exchange with the items listed below. **C.** Please refund account.
In the event we are unable to exchange the item would you like this item returned to you? YES NO

RETURNED MERCHANDISE:

CODE	ITEM NUMBER	QUANTITY	DESCRIPTION	PRICE

ORDER NEW MERCHANDISE:

CODE	ITEM NUMBER	QUANTITY	DESCRIPTION	PRICE

Payment:

Please enter credit card number below or include check if: **Customer Name:** _____

- The item(s) ordered costs more than the item(s) returned
- You owe S&H on your reorder.

Card No.: _____

Expiration Date: _____

Security Code: _____

Signature: _____

Address: _____

Phone Number: _____

Email Address: _____

ORDER NOTES: _____

RETURN POLICY

Your satisfaction is our priority. EagleLight wants you to be completely satisfied with your purchase. If for any reason you are not satisfied, simply return this item in its "as shipped" condition within 90 days of the date of purchase. Any merchandise received outside the allotted time frame can only be exchanged for the exact same item. For your protection, return the merchandise pre-paid and insured, by the carrier of your choice. EagleLight is not responsible for returned merchandise that is lost or misdirected from the carrier of your choice. If the bulb is defective please call customer service to have a return-shipping label issued to you. To speak with a Customer Service Representative please call (877) 252-3598 between the business hours of 6AM- 7PM PST Monday-Friday or Saturday 10AM-2PM. You may also email us anytime at support@eaglelight.com.

Send all returns to: EagleLight , Returns Dept., 300 Carlsbad Village Dr. #410, Carlsbad, CA 92008